Useful Hints for Using Your Refilled Cartridges

• Remove the cartridge as soon as prints become imperfect.

• Put cartridge in a Ziploc bag and bring it to our Refill Station as soon as possible.

• After it is refilled, remove the clip on a black or the blue tape on color cartridges.

• Turn the power of the printer off, wait 5 seconds, and then turn it back on again.

• Install the refilled cartridge. If a message appears, 'Previously Used'. Ignore it.

• The printer may not indicate the new ink level. Ignore it.

• Follow instructions on a standalone printer or on the computer.

• Proceed with the installation.

• As you adhere to these instructions, press 'continue' or 'ok' to complete the installation.

• The cartridge will work properly from here on.

• If the print is not perfect after the installation, use the menu prompt 'Clean Nozzle.'

Test Print and Nozzle Cleaning and Installation for Refilled Cartridges
Click on Start Menu.
Go to Printers and Faxes.
Highlight and Click on your printer model.
Choose 'Set Printer Properties' from the left side menu.
Choose 'Print Test Page' from the box that pops up.
You can now print a test page.
Additional Cleaning

From the same box:
Choose 'Cartridge Maintenance' or 'Printer Preferences.'

Click on any of the following:
'Install/Change Cartridge,'
'Clean Print Nozzles.'
'Align Cartridges.'

You can now print a test page.

Resetting the DR 620 Drum

Laser Printer

1. Replace the drum unit and keep the cover open on the machine, with the power on.
2. Hold the "Go" button until all four lights on the machine are lit.
3. Close the cover.
4. The counter is reset.

Fax Machines
1. Replace the drum unit and keep the cover open on the machine, with the power on.

2. Press "Clear/Back" button.
3. Press "1".
4. When the display shows "accepted," close the cover and the counter has been reset.